



South Hadley Housing Authority

Notice to All Applicants and Residents: Reasonable Accommodations and Modifications are available for Applicants and Residents with Mental and/or Physical Disabilities

South Hadley Housing Authority (SHHA) does not discriminate against applicants or residents on the basis of mental (including psychiatric) or physical disabilities. In addition, the SHHA has an obligation to provide "reasonable accommodations" and "reasonable modifications" on account of a disability if an applicant or resident or a household member is limited by the disability and for this reason needs such an accommodation or modification. A reasonable accommodation is a change that the SHHA can make to its rules, policies, practices, or services, and a reasonable modification is a change the SHHA can make to its facilities (including physical alterations to the housing unit or public or common use areas) that will assist an otherwise eligible person with a disability to have equal opportunity to use and enjoy the housing or common or public use areas or to participate fully in the SHHA's programs, activities, or services. Such changes may not be reasonable if they are not financially and programmatically feasible for the housing authority.

An applicant or resident household which has a member with a mental and/or physical disability must still be able to meet essential obligations of tenancy (for example, the household must be able to pay rent, to care for the apartment, to report required information to The SHHA, and to avoid disturbing neighbors), but an accommodation or modification may be the basis by which the household is able to meet those obligations of tenancy.

The SHHA has an Accommodation Coordinator. If you need an accommodation or modification because of a disability, please complete the attached form and return it to the SHHA or provide all of the information verbally to the SHHA to complete the form. Upon reasonable request by the SHHA, you must also submit documentation verifying the existence of a disability and the disability-related need for the accommodation or modification. Within seven (7) calendar days of receipt of your request and documentation, the Accommodation Coordinator will contact you to discuss what the SHHA can reasonably do to provide you an accommodation or modification on account of your disability.

If you or a member of your household has a mental and/or physical disability, and as a result needs an accommodation or modification, you, the household member, or authorized representative, may request it at any time. However, you are not obliged to make such a request, and if you prefer not to do so that is your right.

